

Our Consumers' Bill of Rights

All who participate in programs or services provided by Reliable Community Alternatives, Inc. shall be informed of their personal rights as defined by Federal Law, (42 U.S.C. § 6000). RCA and its employees will insure that these rights are protected and that you, the consumer, are encouraged to exercise these same rights without fear of reprisal.

(1) The right to treatment and services that shall foster your developmental potential, and to the least restrictive interventions and settings necessary to achieve the purposes of your participation.

(2) The right to dignity, privacy, and humane care. This would include but not be limited to: the right to wear your own clothes, to keep and use personal possessions, to spend a reasonable sum of money for purchases, and to have access to individual storage space for private use.

(3) The right to participate in an appropriate program of publicly supported education, regardless of the degree of disability.

(4) The right to religious freedom and practice, including the right to attend services or to refuse attendance, to participate in worship or not to participate in worship.

(5) The right to prompt and appropriate medical care and treatment.

(6) The right to social interaction and participation in community activities, including reasonable access to a telephone, writing materials, or other communicative devices, and the opportunity to receive visitors.

(7) The right to physical exercise and recreational opportunities.

(8) The right to be free from harm, including unnecessary physical restraint or isolation, excessive medication, abuse or neglect.

(9) The right to be free from hazardous procedures.

(10) The right to advocacy services, as provided by law, to protect and assert the civil, legal, and service rights to which any person with a developmental disability is entitled.

(11) The right to be free from discrimination by exclusion from participation in, or denial of the benefits of, any program or activity which receives public funds solely by reason of being a person with a developmental disability.

(12) The right of access to the courts.

In each of these areas you, the consumer, will be supported and encouraged in making choices and expressing your personal feelings in all matters. This is our pledge to you.

THE STAFF AND MANAGEMENT OF RELIABLE COMMUNITY ALTERNATIVES, INC.